ForSite2020® Physician Order Collection and Enterprise Tracking (POCET) for VistA

Scheduling

Provide a new communication platform for your external provider partners. In addition to providing physician self-scheduling and appointment request capabilities, this web-based access channel also provides physician order communication and secure messaging.

ForSite2020 POCET creates a new access channel for your physician referral base, reducing workload within your access management areas while simplifying processes for physicians. Several tools are available within ForSite2020 POCET, all designed to eliminate lost orders. Most importantly, ForSite2020 POCET is tuned to your specific access management environment.

Web-Based Physician Portal

Incorporate a physician access portal into your current web site or operate it independently. The physician’s access portal includes features such as a mini-MPI associated with the physician’s practice or group practice and interactive with your current EMPI. Highlights of portal capabilities are order communication, schedule requests, medical necessity checks, managed care rules, favorite’s lists and clinical questions which are designed to link the proper combination of orders, diagnosis and procedures.

Work List Management

Orders received via the physician portal may be segregated into various status levels for tracking milestone activity completion.

Image Capture

Point-of-service image capture for patient hand-carried orders, insurance cards, or driver’s license as well as other required documents may be attached to schedule requests or preregistration displays for storage with other order-based data. They may be stored indefinitely in the ForSite2020 POCET image storage database.

Order Tracking

In order to avoid implications of lost orders, all ForSite2020 POCET orders are monitored until processed in accordance with your predefined completion. Normally, when an order is assigned to registration, the patient is accurately identified, with all required demographic and insurance data, and a service date is known, the access management registration components and workflow processes are launched. Orders not assigned to registration remain open in the work list. These open orders may cause a variety of alerts, as needed, until they are assigned. A permanent audit trail may be retained for processed orders.
Printing Orders

Offices using ForSite2020 POCET to create an order have the ability to print as many copies as necessary, whenever they are needed for their patient files.

Provider Schedules

With ForSite2020 POCET, external physicians will have the ability to see when their patients are scheduled as well as a schedule of any service/procedures that they will be providing at your facility.

Incorporated Managed Care Rules

Incorporating private payer specific rules helps avoid unnecessary write-offs. Important information such as required pre-certifications, authorizations, number of authorized visits and whether the procedure is limited to an outpatient or inpatient visit are details that should not be overlooked. ForSite2020 POCET supports these rules and more, down to the individual plan code.

Legible Order Creation

Using ForSite2020 POCET, an electronic order is automatically created as a by-product of the physician’s request for a patient’s appointment. The ability for your facility to designate the required fields guarantees the necessary information is contained in the request. In addition, because the order is computer generated from a unique logon and password combination, it meets all requirements for an electronically signed and legible order.

“Mini” MPI

With ForSite2020 POCET’s “mini” MPI, the individual physician office creates their own MPI without requiring referring physicians to have to select their unique patients from the entire enterprise MPI. Every time a new patient needs to be scheduled, their specific demographic information is automatically retained for future searches, thus eliminating the need to re-enter data and limiting the search for return patients to the physician office’s own subset of your larger MPI.

Clinical Questions

Clinical questions are built as a part of the procedures to be requested from the physician’s office. Clinical questions are used to gather the important clinical information necessary to facilitate the identification of the proper CPT code for the procedure that is being ordered. ForSite2020 POCET supports an unlimited number of these questions and can automate a replacement procedure based upon the answer.

Automated Communication

A major benefit of the physician portal integral to ForSite2020 POCET is the internal communication link between the physician office and your scheduling department. Immediately upon submission of the request, the appointment is on a work list from the physician office indicating a complete status of “N”. When your schedulers access their work list and confirm the appointment’s date and time, the indicator automatically changes to “Y”, indicating it is completed.

Secure Messaging

ForSite2020 POCET provides a convenient platform for electronic communication with external providers using secure messaging.
Partnering to Modernize VistA

About DSS

DSS is a leading health information technology (HIT) software development and systems integration company. With more than 20 years of experience, DSS provides optimum VistA-based EHR solutions to hospitals and health systems of all types of specialties. DSS has extensive experience working with federal, private and public healthcare facilities to modernize their legacy systems and improve efficiencies for clinical and administrative users. DSS is an active member of the Open Source Electronic Health Record Agent (OSEHRA) organization.

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About Streamline Health

Streamline Health Solutions, Inc. (NASDAQ: STRM) is a healthcare industry leader in capturing, aggregating, and translating enterprise data into knowledge-actionable insights that reduce exposure to risk, enhance operational performance, and improve patient care. Through our Looking Glass™ Platform we provide clients with meaningful, intelligent, SaaS-based solutions from patient engagement to reimbursement. We share a common calling and commitment to advance the quality of life and the quality of healthcare – for society, our industry, our clients, the communities they serve, and the individual patient.

Unibased Systems Architecture, Inc. (Unibased) is a subsidiary of Streamline Health Solutions, Inc. Unibased provides unique solutions to improve the coordination of care, efficiency, productivity, and financial performance for healthcare organizations. ForSite2020® is a comprehensive solution suite that provides streamlined enterprise scheduling, access management, surgery management, physician and consumer portals, physician order collection and enterprise tracking, and business intelligence analytics to enhance communication between hospitals, physicians, and consumers, and accelerate the revenue cycle.

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